

Fw: Your reservation details

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From: michelle blackford (michelle\_blackford@yahoo.com)

To: bret\_blackford@yahoo.com

Date: Sunday, December 11, 2022 at 01:14 PM CST

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Michelle's room in Heidelberg.

----- Forwarded Message -----

**From:** Capital One <capitalone@capitalonebooking.com>

**To:** Michael Blackford <michelle\_blackford@yahoo.com>

**Sent:** Sunday, December 11, 2022 at 01:12:52 PM CST

**Subject:** Your reservation details



## Pack your bags!

Check out your full receipt with itinerary and  
stay details below.

CONFIRMED

Capital One Travel

H-LP6SV5FZ2LPL

Hotel Confirmation

9164626565095

Manage Your Trip

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**Leonardo Hotel Heidelberg City Center**

Bergheimer Str. 63, Heidelberg, BW, DE  
49-62-215080

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### Reservation Details

Check-in: Tuesday, January 3, 2023 at 3:00 p.m.  
Checkout: Wednesday, January 4, 2023 at 12:00 p.m.  
Your Stay: 1 day, 1 room  
Guest Name: Michelle Blackford

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### Room Type

Comfort Room

### Check-in Instructions

This property doesn't allow you to check in after 12:00 a.m. .

You must be 18 to check in to this property.

### Instructions

- Extra-person charges may apply and vary depending on property policy
- Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges
- Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed
- Safety features at this property include a fire extinguisher, a smoke detector, and a first aid kit
- Be prepared: check the latest COVID-19 travel requirements and measures in place for this destination before you travel.

### Special Check-In Instructions

Front desk staff will greet guests on arrival.

### Policies

- Children 12 years old and younger stay free when occupying the parent or guardian's room, using existing bedding.
- The property has connecting/adjoining rooms, which are subject to availability and can be requested by contacting the property using the number on the booking confirmation.
- This property advises that enhanced cleaning and guest safety measures are currently in place.

- Disinfectant is used to clean the property; commonly-touched surfaces are cleaned with disinfectant between stays; bed sheets and towels are laundered at a temperature of at least 60°C/140°F.
- Personal protective equipment, including masks and gloves, will be available to guests.
- Social distancing measures are in place; a shield is in place between staff and guests in main contact areas; guests are provided with hand sanitizer; cashless payment methods are available for all transactions; contactless room service is available; reservations are required for some onsite facilities.
- Contactless check-out is available.
- Enhanced food service safety measures are in place.
- Individually-wrapped food options are available for breakfast.
- This property affirms that it adheres to the cleaning and disinfection practices of SGS (3rd party expert - Global).

### Fees

- Fee for buffet breakfast: EUR 18 per person (approximately)
  - Self parking fee: EUR 17 per day
  - Pet fee: EUR 15 per pet, per night
  - Service animals are exempt from fees
- The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

### Booking Info

#### Paid Now

Room (1 night):	\$128.10
Tax Recovery Charges	\$9.69

<b>Due Today</b>	<b>\$137.79</b>
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Rewards Applied from Capital One VentureOne Visa *7968	13,779 miles
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### Payment Info



Capital One VentureOne Visa \*7968  
...7968

## Helpful Links

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[Cancel or Change Booking](#)

[Frequently Asked Questions](#)

[Terms and Conditions](#)

## Restrictions

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Cancellation:

**Free Cancellation  
until Jan 2**

Cancellations or changes made after Jan 2 2023 6:00 PM (+01:00) are subject to a fee equal to the first 1 night's rate plus taxes and fees.

### Important Information from Capital One

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To ensure delivery, add capitalone@capitalonebooking.com to your address book.

Check-in: - Extra-person charges may apply and vary depending on property policy - Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges - Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed - Safety features at this property include a fire extinguisher, a smoke detector, and a first aid kit - Be prepared: check the latest COVID-19 travel requirements and measures in place for this destination before you travel.

This room is guaranteed to accommodate 2 guests. Allowing additional guests is up to the discretion of the hotel. By booking this trip, you agree to the hotel's rate, applicable restrictions, and Capital One Travel's Terms and Conditions, including our privacy policy.

This email was sent to michelle\_blackford@yahoo.com and contains information directly related to your account with us, other services to which you have subscribed, and/or any application you may have submitted.

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